

**Ministry Name: Ministry of Social Justice and Empowerment**

**Public Authority Name: National Safai Karmacharis Finance and Development Corporation**

### **Summary**

It has been found that substantial information is available on the website. The RTI link given on Home page contains varied information on many of the desired areas. However, the following observations may kindly be noted for consideration/compliance:

1. The objectives of the Public Authority are related to upliftment of safai karmacharis, manual scavengers and their dependents. However, all information on the website is available in English language only. Just one brochure of single page is found in Hindi. For wider reach to the affected people, it is desirable that more and more information is available in local language
2. Organization chart in respect of the public authority shows Board of Directors at the Apex. However, MD shown as Head of the Organisation in Srl 1.1.2
3. In Serial No 1.2 -powers and duties of its officers and employees [ section 4(1)(b)(ii)] powers of all officers GM/AGM/Chief Manager etc have been given in very cryptic form. Power related to leave sanction has only been mentioned leaving all other powers -administrative/financial/judicial.
4. Specific and detailed information about redress of grievances is not available on the website.
5. In Serial no 1.5.4 – Transfer policy and transfer orders – the statement in self - assessment says ‘Need based transfer as per NSKFDC Rules’. However, no link is provided to access the relevant Rules. So, the statement ‘Fully met ‘in self-assessment is not correct.
6. In Serial no 1.9 -Monthly remuneration received by officers and employees-details are provided with pay scales and not the remuneration. Hence the statement ‘Fully met’ in self-assessment is not correct.

7. Budget and Programmes- In serial 2.1.1 – In this serial entry is about the total budget for the public authority. Total amount is mentioned but no budget document is linked or is otherwise available on the website anywhere. The statement 'Fully met' in self-assessment thus doesn't seem appropriate.
8. In Serial no 3.1.1 – Relevant Acts/Rules/Forms and other documents which are normally accessed by citizens-no meaningful information is provided. Reference of a link is just there which does not serve the purpose. Statement 'Fully met' in self-assessment is, therefore, not appropriate.
9. In Serial no 3.1.2- Arrangement for consultation with members of public- presence of non-official Board members has been treated as representatives of public and no details of IFC made available on the website in this regard. Contention of 'Fully met' in self-assessment, therefore, does not seem appropriate.
10. In Serial no 4.1.2 - No online material found in Vernacular /local language except a single page Brochure. Statement 'Fully met' in self -assessment, therefore, does not seem correct.
11. The Information Manual/Handbook on RTI may be prepared in English/Hindi and uploaded on the website. The printed material may also be made available to citizens in Hindi.
12. The info at Srl no 4.6 – 'Details of applications received under RTI and information provided and details of appeals under RTI 'gives only statistics of the RTI applications and appeals and nothing available about Information provided.
13. STQC certificate not yet obtained. Efforts should be made to expedite the process for obtaining GIGW.